

HOTEL POLICIES

- Deadline for changes and cancellations: 72 hrs before arrival day.
- For Cancellation or changes received after deadline, hotel will charge a penalty equivalent to one night rate plus taxes.
- No Shows (non-cancelled rooms): In case of No show – if a guest does not show up for the hotel room as per the reservation – The hotel will charge penalty for one night rate plus taxes.
- **Hyatt Hotel** will charge service tips to your account for the following services : Bell Boys : 6 USD (In/out) per person, Maids: 4 USD per room per night.
- Local Taxes subject to change.
- * All guests must pay their additional expenses, with the hotel, prior to departure.
- * In case of extraordinary situations, such as government restrictions for lodging in the city, You will be informed for cancellation without charges.